



**CANADIAN WASTE**  
A WASTE MANAGEMENT COMPANY

645 Conrad Place  
Waterloo, ON  
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(519) 886-4894  
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October 12 ,2001

Complete Waste Management System  
1217 Priory Court  
Oakville, Ontario  
L6M 1B5

Attention : Paul Muldowney President

Dear Paul

In August of 1998 your organization partnered with us at our Waterloo Division to resolve an odour problem we were having affecting our neighbours and causing concern with the M.O.E.E. At that time we installed your medium pressure fogging system, and commenced dispensing your EcoCare1002-250 odour eliminator. Since that time we have received no complaints from our neighbours and the M.O.E.E. have been extremely pleased with our ability to manage the air quality at our site.

As the result of this initial success in Waterloo we installed your system and used your odour eliminator product at the three other sites in my region. All of these sites have experienced the same results, immediate improvement in air quality a better work environment for our operators in the transfer stations, and the elimination of odour complaints from our neighbours.

Your organization has worked extremely well with our Divisional people to provide a low cost, high quality ,odour management system. We would not hesitate to recommend your company and your product to anyone who requires a professional partner to manage their odour issues.

Yours Truly

A handwritten signature in blue ink, appearing to read 'Brad Muter', written over a circular stamp or mark.

Brad Muter  
Divisional Vice President